

	Process Owner Operations Director			
Title Website Terms of Use	Document POL-11	Revision V1.1	Date 19/08/2026	Approval Amy Ruxton

Helinalysis Ltd – Website Terms of Use

These Terms of Use govern your use of the Helinalysis Ltd website. Please read these Terms carefully before using the Website.

These Terms relate to use of the Website only. The provision of services by Helinalysis Ltd to its customers is governed by the applicable customer contract or other agreement between Helinalysis Ltd and the customer.

1. About Us

This Website is operated by:

Helinalysis Ltd

37 Albyn Place

Aberdeen

AB10 1YN

United Kingdom

Email: info@helinalysis.com

In these Terms, “**Helinalysis**”, “**we**”, “**us**” and “**our**” refer to Helinalysis Ltd.

“**Website**” means the Helinalysis website available at www.helinalysis.com and its associated webpages.

“**You**” and “**your**” refer to any person accessing or using the Website.

2. Acceptance of These Terms

By accessing or using the Website, you agree to comply with these Terms of Use.

If you do not agree with these Terms, you should not use the Website.

We may update these Terms periodically. The current version will be published on the Website together with the date on which it was last updated.

Continued use of the Website following publication of revised Terms constitutes acceptance of those revised Terms where permitted by applicable law.

3. Purpose of the Website

The Website provides information about Helinalysis, its business and the services it provides. Information provided through the Website is intended for general informational purposes. The Website does not itself constitute an offer or agreement by Helinalysis to provide services.

The provision of services by Helinalysis is subject to separate contractual arrangements agreed with the relevant customer.

4. Permitted Use

You may use the Website for lawful purposes, including:

- Learning about Helinalysis and its services.
- Contacting Helinalysis regarding potential services or business opportunities.
- Accessing information made publicly available by Helinalysis.
- Other legitimate business purposes consistent with the intended use of the Website.

You may view, download, or print reasonable extracts of Website content for your own internal, personal, or legitimate business use, provided that you do not remove any copyright, proprietary, or other notices.

5. Prohibited Use

You must not use the Website:

- In breach of any applicable law or regulation.
- For fraudulent or unlawful purposes.
- To introduce viruses, malware, or other harmful technology.
- To attempt to gain unauthorised access to the Website, its servers, systems, or associated networks.
- To interfere with the operation, availability, or security of the Website.
- To collect information from the Website using automated means where this would breach applicable law or these Terms.
- To impersonate Helinalysis or falsely suggest an association with or endorsement by Helinalysis.
- To reproduce, distribute or commercially exploit Website content except where expressly authorised by Helinalysis or permitted by law.

We reserve the right to restrict or prevent access to the Website where we reasonably believe these Terms have been breached.

6. Intellectual Property Rights

Unless otherwise stated, all intellectual property rights relating to the Website and its content are owned by, or licensed to, Helinalysis.

This may include:

- The Helinalysis name and branding.
- Logos.
- Website design.
- Text and written material.
- Images and graphics.
- Technical material.
- Process descriptions.
- Software demonstrations.
- Reports or example materials.
- Data visualisations.
- Other content made available through the Website.

Nothing in these Terms transfers any intellectual property rights to users of the Website.

You must not reproduce, modify, publish, distribute, commercially exploit, or otherwise use Helinalysis intellectual property without prior written permission except where permitted by applicable law.

Third-party trademarks, logos, and intellectual property appearing on the Website remain the property of their respective owners.

7. Website Information and No Professional Advice

Helinalysis takes reasonable care when preparing information published on the Website.

However, Website content is provided primarily for general information purposes and should not be relied upon as a substitute for appropriate professional, technical, operational, regulatory or safety advice.

In particular, information provided through the public Website should not be treated as aviation operational or safety advice or relied upon as the sole basis for safety-critical,

regulatory, or operational decisions.

Customers receiving professional services from Helinalysis should refer to the information, reports and services provided under their applicable customer agreement.

Where appropriate, users should obtain suitable professional advice before acting on information contained on the Website.

8. Accuracy of Information

We endeavour to ensure that information published on the Website is accurate and current.

However, information may become outdated, and we do not guarantee that all Website content will at all times be complete, accurate or current.

Helinalysis may update, amend or remove Website content without prior notice.

If you believe information on the Website is inaccurate, please contact us at info@helinalysis.com.

9. Website Availability

We aim to make the Website reasonably available but do not guarantee that it will always be available, uninterrupted, or free from errors.

We may suspend, withdraw, restrict, or change all or part of the Website for maintenance, security, operational or other legitimate business reasons.

Helinalysis shall not be responsible for circumstances outside its reasonable control that prevent or restrict access to the Website, subject to applicable law.

10. Third-Party Websites and Services

The Website may contain links to websites, services or resources operated by third parties.

These links are provided for information and convenience.

Helinalysis does not control third-party websites and is not responsible for their availability, content, security, privacy practices, or terms of use.

The inclusion of a link does not necessarily constitute endorsement by Helinalysis.

You should review the applicable terms and privacy information before using third-party websites or services.

11. Limitation of Liability

Nothing in these Terms is intended to exclude or limit liability where it would be unlawful to do so.

Subject to applicable law, Helinalysis shall not be responsible for loss or damage arising solely from reliance on general information made available through the Website where that information was not intended to constitute professional, operational, regulatory or safety advice.

Helinalysis shall not be responsible for loss arising from:

- Temporary Website unavailability.
- Third-party websites or services.
- Unauthorised interference with the Website outside Helinalysis' reasonable control.
- Use of Website information for purposes for which it was not intended.

The Website Terms do not replace or modify liability provisions contained within a separate customer contract or service agreement with Helinalysis.

12. Privacy and Data Protection

Helinalysis respects the privacy of Website users and processes personal information in accordance with applicable data protection legislation.

Information about:

- What personal information we collect.
- Why we collect it.
- How it is used.
- Who it may be shared with.
- How long it is retained.
- Your data protection rights.

is provided within the Helinalysis **Privacy Policy**.

Users should review the Privacy Policy before submitting personal information through the Website, contacting Helinalysis by email or phone, engaging with our services, or providing feedback.

13. Cookies and Technical Website Information

Our Website does not use cookies.

The company that hosts our Website may gather limited technical information when you

access the Website, such as the date, time, domain name, IP address, operating system, browser, and version. This technical information is used for hosting, security and operational purposes and is not used by Helinalysis to identify you personally.

If Helinalysis introduces cookies, analytics tools, tracking technologies or a cookie consent mechanism in future, the Website terms and Privacy Policy should be updated to reflect those technologies and any choices available to Website users.

14. Website Security

We take reasonable measures to protect the Website and associated systems.

However, no website or internet transmission can be guaranteed to be completely secure.

Users are responsible for maintaining appropriate security on devices used to access the Website.

You must not knowingly introduce malicious or technologically harmful material or attempt to gain unauthorised access to the Website or systems associated with it.

Suspected security vulnerabilities affecting the Website should be reported to Helinalysis.

15. Information Submitted Through the Website

Where the Website allows you to submit information, such as through a contact or enquiry form, you are responsible for ensuring that the information you provide is accurate and that you are authorised to provide it.

You should not submit confidential, commercially sensitive, flight data, personal data relating to third parties or other restricted information through general Website contact facilities unless Helinalysis has specifically instructed you to do so through an approved secure method.

Submitting an enquiry does not create a contractual relationship between you and Helinalysis.

16. Changes to the Website

Helinalysis may modify, update, suspend or withdraw Website content or functionality from time to time.

We may also update these Terms to reflect:

- Changes to the Website.
- Changes to our business.

- Changes in applicable legislation.
- Changes in regulatory requirements.
- Changes in technology or security requirements.
- Other legitimate business requirements.

The current Terms and their last updated date will be published on the Website.

17. Severability

If any provision of these Terms is found by a court or other competent authority to be invalid or unenforceable, the remaining provisions shall continue to apply.

18. No Waiver

Failure by Helinalysis to exercise or enforce any right under these Terms shall not constitute a waiver of that right.

19. Governing Law and Jurisdiction

These Terms and any dispute or claim arising from or relating to the Website shall be governed by the applicable laws of Scotland.

Subject to any mandatory legal rights that may apply, the courts of Scotland shall have jurisdiction in relation to disputes arising from these Terms or use of the Website.

20. Contact Us

If you have any questions about these Terms of Use, please contact:

Helinalysis Ltd

37 Albyn Place

Aberdeen

AB10 1YN

United Kingdom

Email: info@helinalysis.com

Phone: +44 (0)7833 252825
